

Profile of Speakers



Riswinandi

Executive Head of Non Banking Financial Institutions Supervision concurrently Member of the Board of Commissioners of the Financial Services Authority

Riswinandi was born in Jakarta, on September 12th, 1957. Only few years after obtaining his Bachelor Degree in Economics from Trisakti University in 1984, he started his 12-year tenure as HRG Vice President of PT Bank Niaga Tbk. In 1999, he joined Indonesian Bank Restructuring Agency (IBRA) as Senior Vice President-Loan Work Out Division Head.

He continued pursuing his career by taking an offer to assume the director's seat at PT Bank Danamon Indonesia Director. Three years later, Riswinandi became a Commissioner of PT Asuransi Ekspor Indonesia (Persero). From 2010 to 2015, he served as Vice President Director of PT Bank Mandiri (Persero) Tbk. Since 2015, Riswinandi has been the President Director of state-owned pawn shop PT Pegadaian (Persero) as well as a Commissioner of PEFINDO Credit Bureau.

The 2016 Deputy General Chairman of the National Banks Association (Perbanas) has obtained a number of certificates on a range of topics, including Enhancing The Power of Enterprise Risk Management in Creating a Sound Bank and Financial Risk Integration in 2016, Key Risk Management Challenge in 2015, Getting Ready for Uncertainty in Regulation and Market Environment, Recipes to Win Competition in 2013, and Optimizing Company Value through BCM & ERM in 2009 from the Banker Association for Risk Management.

This member of Indonesian Bankers Association's (IBI) supervisory body also received other certificates from courses or events that he attended, such as Making Innovation Happen, London Business School, 2014; Transaction Banking Seminar held by Deutsche Bank in 2013; the 2011 Asia Pacific Risk Management Conference held by Enterprise Risk Management Academy (ERMA); Global Strategic Management Program (2011) and Leading Change and Organizational Renewal Program (2009), Harvard Business School; High Impact Leadership, Columbia University Graduate School of Business, 2010; Achieving Strategy through Business Process Change, Cranfield School of Management, 2008; Corporate Risk Management Refresher, ABN Bank AMRO, 2008; and Executive Risk Management Certification Programme, the Risk Management Certification Board, 2006.



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of Canada
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of Canada

Gouvernement
du Canada
Ambassade
du Canada



Michael Lazaruk joined the Department of Foreign Affairs and International Trade (DFAIT) in 2001. He is currently Counsellor (Commercial) and Senior Trade Commissioner at the Embassy of Canada to Indonesia.

Prior to his arrival in Jakarta in August 2018, Mr. Lazaruk was Senior Trade Commissioner and Counsellor (Commercial) at the High Commission of Canada to Australia (2013-18). Mr. Lazaruk has also previously served abroad at Canadian embassies in the United Arab Emirates (2008-2011) and Saudi Arabia (2002-2006).

In Ottawa, he was Deputy Director in the Technical Barriers and Regulations Division. During this time he served as lead negotiator for the Technical Barriers to Trade chapter and the Protocol on the Mutual Acceptance of the Results of Conformity Assessment within Canada's Comprehensive Economic and Trade Agreement with the European Union. He was also Canada's lead negotiator for the Regulatory Coherence chapter and co-lead for the Technical Barriers to Trade Chapter of the Trans-Pacific Partnership agreement. He has also held positions in the Investment Trade Policy Division and the South Asia Division.



PT Bank Danamon Indonesia Tbk

Wisnu Wardana

Economist, Bank Danamon Indonesia

- + 10 years of research experiences in financial and research institutions.
- + Awarded by Consensus Economics, Focus Economics, and Bloomberg International.
- + Engaged in several SOE restructuring programs, M&A transactions, and corporate action advisory services.
- + A member of Indonesian Public Private Partnerships and former member of Indonesian Aviation Board.



Ryan Charland President Director & CEO, Manulife Indonesia

Ryan Charland is the President Director and Chief Executive Officer of Manulife Indonesia effective July 2019. He is responsible for leading the Manulife business in Indonesia to help more than 2,5 million customers in achieving their financial goals and aspirations through various innovative solutions to meet their financial needs.

Previously, Ryan has led Manulife Philippines business since January 2014. He was known as the young CEO who managed to drive the company towards extraordinary growth. Under his leadership, the business launched a series of digital, customer-centric initiatives, electronic point of sales (ePos) for sales forces, funds performance application (iFunds), Manulife Online (CWS), auto underwriting and ManulifeMOVE mobile apps; grew its agency force from under 4,000 to nearly 10,000 agents; established Manulife Asset Management and Trust Corporation; renewed and expanded our partnership with ChinaBank; and started a new chapter in the company's long history with the move to the modern NEX Tower.

Ryan joined Manulife in August 2003 and has worked for Manulife Financial in various leadership functions for more than 15 years. His experiences have solidified his leadership and expertise on product development, finance, and corporate risk management.

Ryan holds a Bachelor of Science degree in Computer Science and Actuarial Science from the University of Toronto.



Shierly Ge is the Chief Marketing Officer of PT Sun Life Financial Indonesia.

Shierly is responsible for the achievement of overall customer experience program and initiatives. For more than seven years driving the position, she has extensively honed the company's distribution marketing strategy, covering agency and partnership distribution. Shierly is also responsible for her hands on involvement in developing new products, market insight, product launch and packaging. On the recent year, Shierly is entrusted to navigate the digital strategy and initiatives as part of the company digital transformation.

Having more than 20 years experiences in the insurance industry, Shierly has extensive experience in launching products that generated significant sales, i.e: hospital and surgical products, 3 pay unit link, hajj plan and others. She also supervises country brand and corporate communication strategies and ensures excellent execution of initiatives that support overall business strategic plan, taking a key role behind the company's digital asset growth through various initiatives that focus to expand fan base, create community and maintain engagement. In 2016-2019 successfully received various awards related to brand and digital marketing.

Cementing Shierly's position as a great marketer, she gained several prestigious awards such as winning 5 CEO awards of excellence through live a healthier lives activation in 2019, growing social media asset in 2016, building syariah agency distribution from zero to hero in 2015, and customer experience program across Asia in 2013.

Shierly was graduated from Civil Engineering at Parahyangan Catholic University.